

Warranty Policy

1. All warranty is backed up with advance supply of a replacement part when available. Your unit must be returned for evaluation for confirmation of warranty. RotorLink Technical Services Inc. will, at their option, repair, replace, or refund the purchase price of goods found defective during the warranty period.
2. RotorLink Technical Services Inc. warrants that they will repair, replace or refund any Part, Dynamic Component or Accessory (hereinafter referred to as "unit") repaired or overhauled by our suppliers for installation in a certified aircraft that is returned to vendor's facility with transportation charges prepaid that has failed or malfunctioned, or at time of delivery, is defective in material or workmanship, subject to each of the following limitations and exclusions:

The period of this warranty is subject to the type and manufacturer of unit. All units have a warranty limitation for workmanship, for overhaul, and for repair. a) New instruments and electronic components, unless otherwise noted, will carry a twelve (12) month or 500-hour warranty, whichever occurs first, from the date of sale. b) For overhauled units, an elapsed time-period after date of installation in the aircraft or an operating hour or cycle limit, whichever period expires first and defined in the table below. Parts manufactured by an original equipment manufacturer shall be subject to the warranty parameters defined by the aircraft or engine manufacturer on which the unit was operated. c) For repaired units, vendor's obligation to repair a failed or defective unit or unit's subcomponent is further limited as follows: i) warranty will only be applicable to the area of the unit, or unit's subcomponent that was previously repaired by vendor. ii) Cost of the repair will be borne by vendor up to but not exceeding the cost of the previous repair. c) Additionally, to items b) and c) above, and only for defects where workmanship is the proven cause of damage, there shall be no calendar limitation to the work carried out at overhaul or repair. Defects in workmanship will be warrantable until the next scheduled overhaul or until 1000 hours of operation for units with no scheduled overhaul.

Manufacturer	New		Overhaul		Repair	
	Elapsed Time Limit	Operation Limit	Elapsed Time Limit	Operation Limit	Elapsed Time Limit	Operation Limit
Bell	12 months	500 hours	6 months	300 hours	3 months	150 hours
Airbus	12 months	500 hours	6 months	300 hours	3 months	150 hours

3. A notice in writing of a warranty claim must be given not later than 30 (thirty) days after the claimed failure, malfunction, defect, or non-conformity is discovered and the unit, or unit's subcomponent must be returned not later than 90 (ninety) days after such notification is made. 3. This warranty shall not apply to failures, malfunctions, defects or non-conformities of units or unit's subcomponents or parts thereof attributable in whole or in part to the failure to preserve, install, operate, maintain, repair, replace or alter the same in accordance with applicable recommendations by the appropriate Airframe or Engine Manufacturer, or attributable in whole or in part to misuse, neglect or accident including foreign object damage whether in operation, in transit, or in storage.
4. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY NON-CONTRACTUAL LIABILITIES INCLUDING PRODUCT LIABILITIES BASED UPON NEGLIGENCE OR STRICT LIABILITY. ANY ADDITIONAL OR DIFFERENT LIABILITIES ASSUMED BY VENDOR MUST BE CONTAINED IN WRITING AND SIGNED BY AN AUTHORIZED EMPLOYEE OF VENDOR.
5. The obligations under this warranty are limited to repair or replacement of units, units' subcomponents, or parts thereof as provided herein and do not include any remedy or liability for incidental or consequential damages of any kind, whether for damage to airframe or other property, for bodily injury, for costs of expenses of operation of components, for commercial losses or lost profits due to loss of use or grounding of engines or aircraft or otherwise. In no event, whether as a result of breach of contract or warranty, alleged negligence or otherwise, shall vendor be liable for special or consequential damages including, but not limited to, loss of profits or revenue, loss of use of units or units' subcomponents or other equipment, cost of capital, cost of substitute equipment, facilities or services, downtime costs, or claims of customers of buyer(s) for such damages.