



## Warranty Policy

**P-004 Warranty Policy**  
**Effective Date 05/29/2026**  
**Revision 3**

The Purchaser acknowledges that, unless otherwise noted, the product is provided on an "as is" basis and that it may contain defects and may be incomplete and that RotorLink expressly disclaims all other warranties, expressed or implied, including, but not limited to, the implied warranties of merchantability or fitness for a particular purpose. RotorLink does not warrant that the Product will meet any particular requirements of the Purchaser. Further, RotorLink does not warrant or make any representations regarding the use or the results of the use of the Product in terms of its reliability or otherwise. No oral or written information or advice given by the RotorLink or others shall create a warranty. Where RotorLink has agreed to extend warranty terms, please refer to our below warranty terms:

1. All warranty is backed up with advance supply of a replacement part when available. Your unit must be returned for evaluation for confirmation of warranty. RotorLink Technical Services Inc. will, at their option, send for repair, replace, or refund the purchase price of goods found defective during the warranty period.
2. RotorLink Technical Services Inc. warrants that they will send for outside repair, replace or refund any Part, Dynamic Component or Accessory (hereinafter referred to as "unit") repaired or overhauled by our suppliers for installation in a certified aircraft that is returned to vendor's facility with transportation charges prepaid that has failed or malfunctioned, or at time of delivery, is defective in material or workmanship, subject to each of the following limitations and exclusions:

The period of this warranty is subject to the type and manufacturer of unit. All units have a warranty limitation for workmanship, for overhaul, and for repair.

a) New instruments and electronic components, unless otherwise noted, will carry a twelve (12) month or 500-hour warranty, whichever occurs first, from the date of sale.

b) For repaired or overhauled units, an elapsed time-period after date of sale or an operating hour, whichever period occurs first and defined in the table below. All repair and overhaul work is performed exclusively by independent third-party repair facilities. Vendor does not perform repairs or overhauls in-house. Vendor's warranty obligations are limited as follows:

- i. Where the repair or overhaul was arranged, facilitated, or contracted by Vendor on Vendor-owned inventory, and a defect or failure arises in connection with such repaired or overhauled unit, Vendor's obligation shall be limited solely to the repair, correction, or replacement of the specific area, component, or subcomponent giving rise to the claim. Vendor shall have no obligation to re-overhaul, replace, or recertify the unit in its entirety unless otherwise expressly agreed by Vendor in writing.
- ii. Where the repair or overhaul was arranged, facilitated, or contracted by Vendor on customer-owned inventory or non-Vendor-owned inventory, the repair or overhaul shall be performed by an independent third-party repair facility. All warranty obligations, including determination of coverage, scope of coverage, and any corrective action arising from such repair or overhaul, shall be solely the responsibility and discretion of the applicable third-party repair facility. Vendor makes no representations, warranties, or undertakings with respect to such third-party repair work, except to the extent expressly agreed in writing.
- iii. The warranty, if any, shall be limited strictly to the specific area, component, or subcomponent repaired or overhauled by such third-party repair facility.
- iv. Vendor's liability for any repair or overhaul claim shall in all cases be limited to the cost of the original repair or overhaul performed by the third-party repair facility.
- v. Where the original repair or overhaul was not arranged or contracted by Vendor, Vendor shall have no obligation to submit the unit, component, or subcomponent for further repair or overhaul. In such cases, Vendor may, at its sole discretion, elect to issue a full or partial refund in lieu of repair.

d) In addition to the foregoing warranty limitations, defects demonstrated to have been directly caused by workmanship during the overhaul or repair process by outside vendor(s) shall not be subject to a calendar limitation. Warranty coverage for such workmanship defects shall extend only until the next scheduled overhaul interval applicable to the unit, or a maximum of 500 operating hours for units without a scheduled overhaul interval, whichever occurs first. Determination of whether a defect is attributable to workmanship shall be made by Vendor in consultation with, and subject to confirmation by, the repair facility or overhaul agency that performed the applicable work.

Manufacturer	New		Overhaul		Repaired	
	Elapsed Time Limit	Operation Limit	Elapsed Time Limit	Operation Limit	Elapsed Time Limit	Operation Limit
Bell	12 months	500 hours	6 months	300 hours	3 months	150 hours
Airbus	12 months	500 hours	6 months	300 hours	3 months	150 hours
Leonardo	12 months	500 hours	6 months	300 hours	3 months	150 hours

3. A notice in writing of a warranty claim must be given not later than 30 (thirty) days after the claimed failure, malfunction, defect, or non-conformity is discovered and the unit, or unit's subcomponent must be returned not later than 90 (ninety) days after such notification is made.
4. This warranty shall not apply to failures, malfunctions, defects or non-conformities of units or unit's subcomponents or parts thereof attributable in whole or in part to the failure to preserve, install, operate, maintain, repair, replace or alter the same in accordance with applicable recommendations by the appropriate Airframe or Engine Manufacturer, or attributable in whole or in part to misuse, neglect or accident including foreign object damage whether in operation, in transit, or in storage.
5. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY NON-CONTRACTUAL LIABILITIES INCLUDING PRODUCT LIABILITIES BASED UPON NEGLIGENCE OR STRICT LIABILITY. ANY ADDITIONAL OR DIFFERENT LIABILITIES ASSUMED BY VENDOR MUST BE CONTAINED IN WRITING AND SIGNED BY AN AUTHORIZED EMPLOYEE OF VENDOR.
6. The obligations under this warranty are limited to repair or replacement of units, units' subcomponents, or parts thereof as provided herein and do not include any remedy or liability for incidental or consequential damages of any kind, whether for damage to airframe or other property, for bodily injury, for costs of expenses of operation of components, for commercial losses or lost profits due to loss of use or grounding of engines or aircraft or otherwise. In no event, whether as a result of breach of contract or warranty, alleged negligence or otherwise, shall vendor be liable for special or consequential damages including, but not limited to, loss of profits or revenue, loss of use of units or units' subcomponents or other equipment, cost of capital, cost of substitute equipment, facilities or services, downtime costs, or claims of customers of buyer(s) for such damages.